

Notice of Cancellation for an Automatic Renewal of a Subscription Contract 60 days or less or more than 60 days

*When completing this form, please print clearly. Be sure to retain a copy of the completed form and proof of delivery to the business.

A.) Consumer Information

Full Name	Phone Number (with area code)	
Address	City	Postal Code

B.) Business Information

Business Name	Phone Number (with area code)	
Address	City	Postal Code

C.) Notice of Cancellation

Section 25.1(1) of the *Business Practices and Consumer Protection Act* ("BPCPA") states:

A provision in a subscription contract that provides for automatic renewal of the contract for a term of 60 days or less is void unless the contract provides that the consumer may cancel the renewal at any time, whether before or after the renewal date, without charge or other penalty.

Section 25.1(2) of the *Business Practices and Consumer Protection Act* ("BPCPA") states:

A provision in a subscription contract that provides for automatic renewal of the contract for a term of more than 60 days is void unless

(a) the contract provides that

(i) the consumer may cancel the renewal at any time, whether before or after the renewal date,

(ii) if the consumer cancels the renewal before the renewal date, no charge or other penalty applies, and

(iii) if the consumer cancels the renewal after the renewal date, the consumer is entitled to the refund set out in subsection (5) (a)

And

(b) the supplier gives a notice to the consumer, not more than 60 days and not less than 30 days before the renewal date, that includes the following:

(i) the renewal date;

(ii) a statement of the consumer's right under the contract, as set out in paragraph (a), to cancel the renewal;

(iii) instructions respecting how to cancel the renewal;

(iv) a statement that the contract will be renewed if the consumer does not respond to the notice.

Please consider this notice of cancellation of this contract between _____

(consumer name)

and _____ for a subscription contract: (check only one)

(business name)

☐ Renewal – 60 days or less

☐ Renewal – more than 60 days

D.) Refund Process (Renewal – more than 60 days only)

Section 25.1(5) of the *Business Practices and Consumer Protection Act* states:

...if a consumer cancels a subscription contract referred to in subsection (2) after the renewal date, the supplier must

(a) within 15 days after the notice of cancellation has been given, refund to the consumer the portion determined in the prescribed manner of all money paid under the contract, and

(b) within 30 days after the notice of cancellation has been given, return to the consumer, or cancel, as applicable, every cheque, pre-authorized debit or other negotiable instrument executed by the consumer in connection with the contract.

As per above, I demand a refund to be provided to me within 15 days of _____.
(date of cancellation)

Signature _____ Name _____ Date _____