

Notice of Cancellation of a Direct Sales Contract Within 10 Days of Receiving a Copy of the Contract

* When completing this form, please print clearly. Be sure to retain a copy of the completed form and proof of delivery to the business.

A.) Consumer Information

Full Name _____ Phone Number (with area code) _____
Address _____ City _____ Postal Code _____

B.) Business Information

Business Name _____ Phone Number (with area code) _____
Street Address _____ City _____ Postal Code _____

C.) Notice of Cancellation

Section 21(1) of the *Business Practices and Consumer Protection Act* states:

21(1) In addition to the right of cancellation under section 18.4 [contract cancellation], a consumer may cancel a direct sales contract by giving notice of cancellation to the supplier not later than 10 days after the date that the consumer receives a copy of the contract.

Please consider this notice of cancellation of the contract between _____ and
(consumer name)

_____. A copy of the contract was provided to me on _____
(name of business as on contract) (date)

D.) Refund Process

Sections 21(4) and 27 of the *Business Practices and Consumer Protection Act* state:

21(4) ...if a consumer cancels a direct sales contract under this section, the supplier, within 15 days after the notice of cancellation has been given, must return to the consumer, any trade-in received under a trade-in arrangement, or an amount equal to the trade-in allowance.

27...if a direct sales contract, future performance contract or time share contract is cancelled under this Part, the supplier must refund to the consumer, without deduction except as provided for in this Part or in the regulations, all money received in respect of the contract, whether received from the consumer or from any other person, within 15 days after the later of the following:

(a) the date the notice of cancellation is given to the supplier;

(b) if the consumer has received goods under the contract and the supplier has complied with section 28 (1.1), the date the goods are returned to the supplier under section 28 (1).

As per above, I demand a refund (and the return of any trade-in) to be provided to me within 15 days of

(date of cancellation)

Signature _____ Name _____ Date _____