

Notice of Amendments

Purpose and background

The purpose of this document is to provide notice of amendments to the *Business Practices and Consumer Protection Act* and associated regulations.

On March 31, 2025, Bill 4, the *Business Practices and Consumer Protection Amendment Act, 2025* (Bill 4 or the Act amendments) received Royal Assent. Most of Bill 4 comes into force on August 1, 2026, by [Order in Council 35/2026](#), passed by the British Columbia Government, also amending the following regulations: the Business Practices and Consumer Protection Regulation (B.C. Reg. 294/2004), the Consumer Contracts Regulation (B.C. Reg. 272/2004), the Debt Collection and Repayment Regulation (B.C. Reg. 295/2004), and the Home Inspector Licensing Regulation (B.C. Reg. 12/2009).

Summary of key amendments

Effective August 1, 2026, the amendments will:

- Establish pre-purchase contract transparency: businesses must provide important contract terms upfront, including renewal, cancellation, refund and exchange policies.
- Create consistent contract requirements: streamlined contract terms and disclosures for consumer contracts, with associated cancellation rights.
- Create new requirements for subscription contract renewals and changes: before renewing, businesses must notify consumers about the renewal and their cancellation rights. Businesses must also notify consumers before changing a contract, ensure the changes don't negatively impact the consumer, and provide cancellation rights if the consumer doesn't agree with the changes.
- Ban high-pressure door-to-door (direct) sales: high-pressure door-to-door sales of certain household products and services are banned. Sellers also cannot offer credit as part of a direct sale, reducing the risk of predatory sales tactics.

Previous amendments (effective March 31, 2025) prohibit unfair contract terms, including provisions that bar class actions, restrict reviews, or require mandatory private arbitration.

Where to learn more about the amendments

To assist interest-holders with reviewing the amendments, unofficial consolidations of the Act and related regulatory amendments can be accessed through the links below:

- [Bill 4 – Business Practices and Consumer Protection Act \(unofficial\)](#)
- [Business Practices and Consumer Protection Regulation \(unofficial\)](#)
- [Consumer Contracts Regulation \(unofficial\)](#)
- [Debt Collection and Repayment Regulation \(unofficial\)](#)

- [Home Inspector Licensing Regulation \(unofficial\)](#)

These documents are also [located on Consumer Protection BC's website under "Our laws."](#) Please note that unofficial consolidations of related regulatory amendments will remain available until the amendments are reflected in the official statutes on BC Laws.

Disclaimer

This material is intended to highlight the key changes for educational and awareness purposes. It is not a legal interpretation and should not be relied upon as legal advice. Unofficial "redline" consolidations of the amendments have been provided to assist with a review of the amendments. Official versions of the Act amendments are [located on the BC Legislative Assembly's website.](#)