

Notice of Cancellation of a Distance Sales Contract For Failure to Deliver Goods/Services within 30 Days of Supply Date

Be sure to retain a copy of the completed form and proof of delivery to the business.

A) Consumer Information

Full Name _____ Phone Number (including area code) _____
Email Address _____ City _____ Postal Code _____

B) Business Information

Business Name _____ Phone Number (including area code) _____
Street Address _____ City _____ Postal Code _____

C.) Notice of Cancellation

Section 49(1)(c) of the Business Practices and Consumer Protection Act ("BPCPA") states:

49(1) A consumer may cancel a distance sales contract by giving notice of cancellation to the supplier (c) at any time before the goods or services are delivered if the goods or services to be delivered under the contract are not delivered to the consumer within 30 days of the supply date.

The supply date is: _____

Please consider this notice of cancellation of the contract between: _____ and
consumer name

_____ due to not providing me with the goods or services within 30 days of the supply date.
name of business as on contract

E) Refund Process

Section 50 of the Business Practices and Consumer Protection Act states:

50. If a distance sales contract is cancelled under section 49, the supplier, within 15 days after the notice of cancellation has been given, must refund to the consumer, without deduction, all money received in respect of the contract and in respect of any related consumer transaction, whether received from the consumer or any other person.

Section 56 of the Business Practices and Consumer Protection Act states:

56. If a contract is cancelled under this Part, the supplier must cancel any future payments or charges that have been authorized by the consumer.

As per above, I demand a refund to be provided to me within 15 days of _____ and that any future payments
or charges be cancelled. date of cancellation

Signature _____ Name _____ Date _____