

Notification of an Expiry Date Prohibition on Prepaid Purchase Cards

Use this form to notify a business that your gift card, prepaid purchase card or voucher cannot have an expiry date.

* When completing this form, please print clearly. Be sure to retain a copy of the completed form and proof of delivery to the business.

In BC, the [Business Practices and Consumer Protection Act](#) states that prepaid purchase cards (gift certificates, vouchers) are not allowed to expire. There are some exceptions – and in these cases, this form is not applicable. The [Prepaid Purchase Cards regulation](#) states that exemptions include:

- a prepaid purchase card that is issued or sold for a specific good or service
- a prepaid purchase card that is issued or sold for a charitable purpose
- a prepaid purchase card that is issued or sold for a marketing, advertising, or promotional purpose
- issued to a person who provides nothing of value in exchange for the card
- issued to a person who purchased the card for an amount less than its full monetary value.

A.) Consumer Information

Full Name

Phone Number (with area code)

Email Address

Address

City

Postal Code

B.) Business Information

Business Name

Phone Number (with area code)

Email Address

Street Address

City

Postal Code

C.) Details of the Prepaid Purchase Card, Certificate or Other Voucher or device with monetary value issued

Amount issued on prepaid purchase card

Expiry date (stated on card)

Date card was issued

Confirmation you (the consumer) have read and understand the exemptions (cases where gift cards can expire) and confirm this card should not have an expiry date. YES

D.) Notice of Cancellation

Per the *Business Practices and Consumer Protection Act*, section 56.2

(1) Except as may be provided by the regulations under section 56.5 [*regulations respecting prepaid purchase cards*], a supplier must not issue or sell a prepaid purchase card that has an expiry date.

(2) A prepaid purchase card that is

- a. issued or sold with an expiry date in contravention of subsection (1) is redeemable as if it had no expiry date, and
- b. issued or sold without an expiry date is valid until fully redeemed or replaced.

Please consider this notification that the prepaid purchase card, written certificate, or other voucher you issued to _____ (consumer name) can not expire and must not contain an expiry date. Please work directly with the consumer to reissue a prepaid purchased card, written certificate, or other voucher without an expiry date.

Consumer Signature _____ **Date** _____