

Notice of Cancellation of a Distance Sales Contract Within 7 Days of Receiving a Copy of the Contract

*When completing this form, please print clearly. Be sure to retain a copy of the completed form and proof of delivery to the business.

A.) Consumer Information

Full Name _____ Phone Number (with area code) _____

Address _____ City _____ Postal Code _____

B.) Business Information

Business Name _____ Phone Number (with area code) _____

Street Address _____ City _____ Postal Code _____

C.) Notice of Cancellation

Section 49(1)(a) of the *Business Practices and Consumer Protection Act* ("BPCPA") states:

49(1) A consumer may cancel a distance sales contract by giving notice of cancellation to the supplier
(a) not later than **7 days** after the date that the consumer receives a copy of the contract **if**
(i) the supplier does not comply with section 47 [distance sales contract in electronic form], or
(ii) the contract does not comply with section 48(2) [required contents of contract]

A copy of the contract was provided to me on _____
(date)

Please consider this notice of cancellation of the contract between _____ and
(consumer name)

_____ due to: **(check all that apply)**
(name of business as on contract)

- The supplier does *not* comply with section 47 of the BPCPA [distance sales contract in electronic form].
- The contract does *not* comply with section 48(2) of the BPCPA [required contents of contract].

D.) Refund Process

Section 50 of the *Business Practices and Consumer Protection Act* states:

50. If a distance sales contract is cancelled under section 49, the supplier, within 15 days after the notice of cancellation has been given, must refund to the consumer, without deduction, all money received in respect of the contract and in respect of any related consumer transaction, whether received from the consumer or any other person.

Section 56 of the *Business Practices and Consumer Protection Act* states:

56. If a contract is cancelled under this Part, the supplier must cancel any future payments or charges that have been authorized by the consumer.

As per above, I demand a refund to be provided to me within 15 days of _____
and that any future payments or charges be cancelled. (date of cancellation)

Signature _____ Name _____ Date _____