

Notice of Cancellation of a Distance Sales Contract Within 30 Days for Failure to Provide a Copy of the Contract

*When completing this form, please print clearly. Be sure to retain a copy of the completed form and proof of delivery to the business.

A.) Consumer Information

Full Name _____ Phone Number (with area code) _____

Address _____ City _____ Postal Code _____

B.) Business Information

Business Name _____ Phone Number (with area code) _____

Street Address _____ City _____ Postal Code _____

C.) Notice of Cancellation

Section 49(1)(b) of the *Business Practices and Consumer Protection Act* ("BPCPA") states:

49(1) A consumer may cancel a distance sales contract by giving notice of cancellation to the supplier

(b) not later than 30 days after the date that the contract is entered into if the supplier does not provide the consumer with a copy of the contract in accordance with section 48(1).

***Note: Section 48(1) of the BPCPA states that the supplier must give a copy of the contract to the consumer within 15 days after the contract is entered into.**

I, the consumer, state the following: **(check one only)**

I never received a copy of the contract.

I received a copy of the contract on _____, which is *more than 15 days after* the contract was entered into.
(date)

Please consider this notice of cancellation of the contract between _____ and
(consumer name)

_____ due to *not* providing me with a copy of the contract within the required 15 day period.
(name of business as on contract)

D.) Refund Process

Section 50 of the *Business Practices and Consumer Protection Act* states:

50. If a distance sales contract is cancelled under section 49, the supplier, within 15 days after the notice of cancellation has been given, must refund to the consumer, without deduction, all money received in respect of the contract and in respect of any related consumer transaction, whether received from the consumer or any other person.

Section 56 of the *Business Practices and Consumer Protection Act* states:

56. If a contract is cancelled under this Part, the supplier must cancel any future payments or charges that have been authorized by the consumer.

As per above, I demand a refund to be provided to me within 15 days of _____
and that any future payments or charges be cancelled. (date of cancellation)

Signature _____ Name _____ Date _____

