

## Notice of Cancellation of a Direct Sales Contract Within 10 Days of Receiving a Copy of the Contract

\* When completing this form, please print clearly. Be sure to retain a copy of the completed form and proof of delivery to the business.

### A.) Consumer Information

Full Name \_\_\_\_\_ Phone Number (with area code) \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ Postal Code \_\_\_\_\_

### B.) Business Information

Business Name \_\_\_\_\_ Phone Number (with area code) \_\_\_\_\_

Street Address \_\_\_\_\_ City \_\_\_\_\_ Postal Code \_\_\_\_\_

### C.) Notice of Cancellation

Section 21(1) of the *Business Practices and Consumer Protection Act* states:

21(1) A consumer may cancel a direct sales contract by giving notice of cancellation to the supplier not later than 10 days after the date that the consumer receives a copy of the contract.

Please consider this notice of cancellation of the contract between \_\_\_\_\_ and  
(consumer name)

\_\_\_\_\_. A copy of the contract was provided to me on \_\_\_\_\_  
(name of business as on contract) (date)

### D.) Refund Process

Sections 21(4) and 27 of the *Business Practices and Consumer Protection Act* state:

21(4) ...if a consumer cancels a direct sales contract under this section, the supplier, within 15 days after the notice of cancellation has been given, must return to the consumer, any trade-in received under a trade-in arrangement, or an amount equal to the trade-in allowance.

27 ...if a contract is cancelled under this Division, the supplier must refund to the consumer,  
(a) within 15 days after the notice of cancellation has been given, and  
(b) without deduction except as provided for in this Division or in the regulations,  
all money received in respect of the contract, whether received from the consumer or any other person.

As per above, I demand a refund (and the return of any trade-in) to be provided to me within 15 days of

\_\_\_\_\_  
(date of cancellation)

Signature \_\_\_\_\_ Name \_\_\_\_\_ Date \_\_\_\_\_