



**CONSUMER
PROTECTION BC**

COMPLIANCE ORDER

IN THE MATTER OF

THE BUSINESS PRACTICES & CONSUMER PROTECTION ACT, S.B.C. 2004 c. 2

Respondent: Sealand Travel Inc.

Adjudicator: Eileen Diersch, Senior Inspector

Date of Order: March 28, 2019

CONTRAVENTIONS

In a decision of the Senior Inspector dated March 22, 2019, the Respondent is found to have contravened section 189 (5)(c)(ii) of the BPCPA by:

failing to comply with the terms of a Compliance Order dated July 11, 2017.

REQUIREMENTS OF THE ORDER

Pursuant to section 155 (4)(d) of the Act, the Respondent is ordered to:

Within 30 days of service of this order, reimburse Consumer Protection BC for its partial inspection costs in respect of the above-noted contravention, in the amount of **\$1,000**.

RECONSIDERATION (APPEAL)

Under section 181 of the Act, the Respondent may apply for reconsideration of this Order within 30 days of receiving it (the Director may extend time for the request if special circumstances exist.) The application must be in writing and identify the error the applicant believes has been made or other grounds for reconsideration.

The Director may vary or cancel an Order only if new evidence has become available, that:

- is substantial, and material to the Order; and,
- did not exist at the time of the original decision or did exist but could not have been discovered at that time through the exercise of reasonable diligence.

Payment of a \$247 application fee must be submitted with the request for reconsideration, which will be refunded if the reconsideration results in cancellation of the original determination.

A decision on reconsideration is final and may only be judicially reviewed.

Information about the reconsideration process can be found at www.consumerprotectionbc.ca

A request for reconsideration must be addressed to:

Consumer Protection BC
Attn: Shahid Noorani, Vice President Regulatory Services
200 – 4946 Canada Way, Burnaby, BC V5G 4H7
shahid.noorani@consumerprotectionbc.ca

SUMMARY

The Respondent is required to comply with this Order and, if requested by this office, provide proof of compliance. Failure to comply with this Order may result in the imposition of an administrative penalty of up to \$5,000 on an individual and up to \$50,000 on a corporation.

This Order may be filed in British Columbia Supreme Court and once filed is deemed an Order of the Court and enforceable as such.

original signed

March 28, 2019

Eileen Diersch, Senior Inspector

Date

Method of Service: registered mail and electronic mail