



**CONSUMER
PROTECTION BC**

HAND DELIVERED

August 9, 2018

Sinorama Travel Vancouver Inc.
200 – 8091 Westminster Highway
Richmond, B.C. V6X 1A7
Attention: Xiwang Wang, Chief Operating Officer

Dear Xiwang Wang:

**Re: Sinorama Travel Vancouver Inc.
Travel Agent Licence Number 61357
Notice of Licence Suspension**

This letter serves as formal notice of the Director's decision to immediately suspend travel agent licence number 61357 issued to Sinorama Travel Vancouver Inc. ("Sinorama Travel").

As the Vice President of Regulatory Services, I have been delegated the powers of the Director under Parts 9 and 10 of the *Business Practices and Consumer Protection Act* ("Act"). With this authority I have the ability to suspend a licence without an opportunity to be heard if I consider the action to be in the public interest.

I have been provided with a report from inspection staff that I consider to be reliable, and which indicates that Sinorama Travel does not have sufficient working capital to reasonably be expected to operate a travel service business. I have enclosed a copy of the report. It's also my understanding that Sinorama Travel continues to do business in this state of financial questionability. Having sufficient working capital is a qualification for a licence under section 3 of the *Travel Industry Regulation* ("Regulation"). Based on the foregoing, I have decided to exercise my authority under section 147(2) of the *Act* to immediately suspend travel agent licence number 61357 issued to Sinorama Travel. This action is being taken in the public interest.

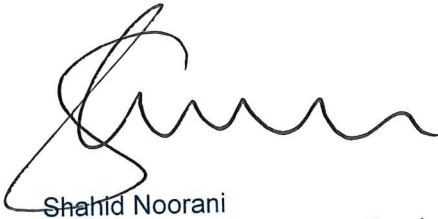
Pursuant to section 147(3) of the *Act*, you have a right to request an opportunity to be heard (respond) to this decision. For your request to be considered it must be provided to our office within 30 days of this letter. If a request is made, you will be given an opportunity to be heard within 30 days.

I am also imposing the following conditions on the licence:

1. During the period of suspension Sinorama Travel must not engage in the designated activity of travel agent by selling or otherwise providing travel services, as defined under the *Regulation*;
2. Sinorama Travel must post a copy of the suspension notice (enclosed to this letter) at the licensed location on the inside of the main entrance door with the notice visible and facing outward
3. If the posted suspension notice is defaced, obstructed, removed, in whole or in part, Sinorama Travel must replace the notice with another copy and post it at the same location without delay. If more copies of the suspension notice are required, Sinorama Travel must contact our office.

CONSUMER PROTECTION BC
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4. The suspension notice must remain posted in accordance with conditions 1,2,3 above during the entire suspension period.

A handwritten signature in black ink, appearing to read 'Shahid Noorani', with a large, stylized initial 'S'.

Shahid Noorani
Vice President, Regulatory Services
Consumer Protection BC