



**CONSUMER
PROTECTION BC**

AMENDED NOTICE OF ADMINISTRATIVE MONETARY PENALTY

IN THE MATTER OF

THE BUSINESS PRACTICES & CONSUMER PROTECTION ACT, S.B.C. 2004 c. 2

Respondent: Efficiency Solutions Comfort Services Inc.
Case Number: 31747
Adjudicator: Shahid Noorani, Delegate of the Director
Date of Order: July 25, 2024

REQUIREMENTS OF THE ADMINISTRATIVE MONETARY PENALTY

Pursuant to section 166(1) of the *Business Practices and Consumer Protection Act* (“BPCPA”), I hereby serve notice of an administrative monetary penalty in the following amount on the Respondent:

For contravention of section 19(j) of the *Business Practices and Consumer Protection Act* (“BPCPA”) by failing to disclose the total price of the contract [in the following direct sales contract](#): Leanne Boetter dated March 23/24, 2023, an administrative penalty of \$4,000.00 (four thousand dollars).

PAYMENT OF THE ADMINISTRATIVE MONETARY PENALTY

The administrative monetary penalty must be paid no later than 30 days from the date on which this notice is received or, if the person requests a reconsideration, within 30 days after the date on which the decision of the Director respecting the reconsideration is served, pursuant to section 167 of the BPCPA.

If the person(s) named above fails to pay an administrative monetary penalty as required under the BPCPA, Consumer Protection BC will file a certified copy of this notice imposing the administrative monetary penalty with the Supreme Court and initiate proceedings to recover the penalty as if it were a judgment of the court.

The *Business Practices and Consumer Protection Regulations* and the *Administrative Penalties Regulations* require that Consumer Protection BC add an additional 10% to the amount of the penalty prior to filing with a court.

JUDICIAL REVIEW

A Respondent to a reconsideration decision and determination may seek a judicial review by bringing a petition in the British Columbia Supreme Court under the Judicial Review Procedures Act.

SUMMARY

The Respondent is required to comply with this Notice made under the *BPCPA*. If the Respondent does not comply with this Notice may be filed in Supreme Court with an additional 10% levied to the unpaid amount. Once filed, the Order is deemed to be an Order of the Supreme Court of British Columbia and enforceable as such.



Shahid Noorani
Delegate of the Director

July 25, 2024
Date
