



February 18, 2022

Supreme Travels Ltd.  
14238 75 Ave  
Surrey, BC V3W7A8

**RE: Notice of Licence Suspension for Travel Agent Licence #72720 (Case #31400)**

Amrit Pal Singh Sidhu,

On January 20, 2022, Consumer Protection BC received a cancellation letter from Intact Insurance stating Surety Bond No. 917040456 in the amount of \$15,000 would be cancelled effective February 18, 2022. The Bond ("security") was held by Consumer Protection BC for Supreme Travels Ltd. (the "Licensee").

On January 20, 2022, we contacted you by email requesting proof of reinstatement or a replacement form of security by January 26, 2022.

On January 28, 2022, we contacted you a second time requesting proof of reinstatement or a replacement form of security by no later than February 4, 2022.

During a phone call on February 8, 2022, you confirmed you had cancelled the bond and had not closed your business. You were advised the security was a requirement of being licensed and failure to provide proof of reinstatement or a replacement form of security by February 18, 2022 could result in the immediate suspension of your Travel Agent licence. Subsequently, we followed up with an email requesting proof of reinstatement or a replacement form of security be submitted no later than February 18, 2022. You responded to the email acknowledging you had read and understood the information therein.

To date, we have not received any information indicating valid security has been provided as required under section 14 of the Travel Industry Regulation (TIR). As a result, I am significantly concerned as you no longer meet the minimum requirements for a licence as specified in TIR 14.

**With the public interest in mind, I exercise my authority under section 146(1)(b) of the *Business Practices and Consumer Protection Act* (BPCPA) to immediately suspend licence #72720. The licence will remain suspended until such time as you provide our office with satisfactory documentation of valid security in the amount of \$15,000 AND the Director notifies you the licence and concomitant licensing conditions have been reinstated.**

**Pursuant to my authority under section 146(1) of the BPCPA, I am also placing a condition on licence #72720 that prohibits you from engaging designated activity of travel agent and/or travel wholesaler while the licence is suspended. This condition on the licence will remain in effect until the suspension is rescinded by the Director.**

For clarity, should you wish to reinstate the licence on or before August 31, 2022 (licence renewal deadline), you must provide our office with the required satisfactory documentation of active security in the amount of \$15,000. Financial security may be provided in any of the following forms:

- **Cash** – presented as bank draft or money order, payable to Consumer Protection BC. These funds will be held in trust by Consumer Protection BC. Note: no interest is paid on cash securities.
- **Letter of Credit** – in favour of Consumer Protection BC issued by a financial institution.
- **Surety Bond** – an insurance policy issued by an insurance company authorized to operate in BC.
- **Safekeeping Agreement** (i.e. GIC or similar investment issued by a financial institution) – in favour of Consumer Protection BC.

Should you wish to reinstate the licence after August 31, 2022 (when the licence would be expired), a new licence application will be required along with all required supporting documentation and applicable fees.

These public interest decisions to suspend licence #72720 and impose an additional condition on the licence have been taken without providing you with an opportunity to be heard prior to the actions being taken. This is permitted under section 147(2) of the BPCPA. Pursuant to section 147(3) of the BPCPA, I am advising you of this decision and your right to request an opportunity to be heard on the actions taken. Any request for an opportunity to be heard must be provided to our office within 30 days of delivery of this letter. If a request is made, you will be given an opportunity to be heard within 30 days of the request.

Proof of valid security or future correspondence related to a reconsideration request are to be emailed to [businesspractices@consumerprotectionbc.ca](mailto:businesspractices@consumerprotectionbc.ca).

Regards,



Tegan Scardillo  
Director of Business Practices & Classification  
Consumer Protection BC

Delivered by Email <supremetravelsbc@gmail.com>